

Client Introduction

A leading US-based financial institution that offers services to retail consumers, corporations, and nonprofits through traditional and digital banking.

Problem Statement

The bank wanted to upgrade the 1st and 2nd lines of defense to address operational risks, SOX compliance, and IT control validation.

Key requirements were:

- Testing and calibrating 2500+ controls, including 600 critical controls per the OCC guidelines
- Posigning and refactoring the ERM framework to build operational risk resilience
- Updating the Enterprise Control Management Program to comply with the latest standards

Solutions Offered

Rapid prototyping of a bespoke digital solution to automate control sampling, clustering, and testing across the 1st and 2nd lines of defense.

Key solution delivered:



Process mapping and control flow diagrams/narratives to find vulnerabilities

Probabilistic sampling and modeling for assessing risks



Digitally powered entitylevel controls to support SOX compliance



Customized automation logic to authenticate the data fields



Global operating model to support scaled multi-shore delivery



Business Outcomes

2500

Controls Testing based on OCC **Parameters**

CONTINUAL

Updating of **ECMP** Document and QA/QC Methodology

EFFICIENT

Testing and Validation **Process**

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