



## Approx. 45% Reduction in Operating Costs and Regulatory Compliance for a US-Based Regional Community Bank



### Client Introduction

A leading US bank operating multiple business lines across loan servicing, finance and accounting, retail services, and e-banking.

### Problem Statement

- ❖ Slow turnaround time and high cost of reconciliation due to the labor-intensive operating model based on manual auditing of physical records
- ❖ Hampered execution, backlogs, and delivery snags due to centralized reconciliation of all transactions at a single location
- ❖ Limited visibility of transactions due to fragmented processing and lack of reporting dashboard

### Solution Offered

A “three-pronged” approach hinged on redesigning the client’s operating model, co-creating the reconciliation process, and deploying an AI-powered reconciliation suite.

## Key solution delivered:



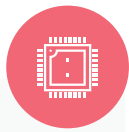
Flexible commercial model with 50+ in-scope processes



Center of excellence for enterprise-grade reconciliation



Dual operating model for efficient delivery and zero backlogs



AI reconciliation suite with auto-match rule engine for analysis



End-to-end transaction management



SMART dashboard with a 360-degree view of transactions

## Business Outcomes

**80,000+**

transactions reviewed in 4 months

**45%**

optimization in operating costs

**100%**

Audit compliance

Want to explore our intelligent digital solutions for your business?

Write to us:

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